### John J. Driscoll United Labor Agency Inc.

New Britain, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2013 - December 2013 (Data as of Apr 04, 2014)

# **Provider Activity**



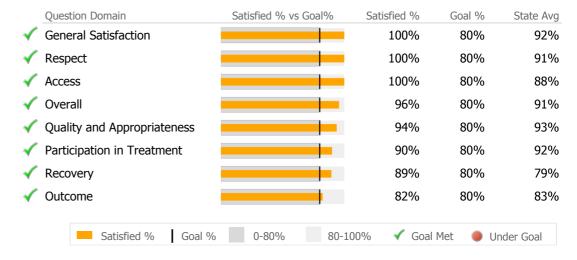


### Clients by Level of Care

Program Type	Level of Care Type	#	
Addiction			
	Employment Services	77	100.0%

### Consumer Satisfaction Survey (Based or

(Based on 23 FY13 Surveys)



## **Client Demographics**

Age	#	%	Stat	te Avg	Gender	#	%	State Avg
18-25	7	9%		15%	Male	60	78%	<b>▲</b> 58%
26-34	12	16%		22%	Female 📙 📗	17	22%	<b>▼</b> 42%
35-44	16	21%		19%				
45-54	33	43%	•	25%				
55-64	9	12%		15%	Race	#	%	State Avg
65+				4%	White/Caucasian	48	62%	64%
,					Black/African American	18	23%	17%
<b>Ethnicity</b>	#	%	State	Avg	Other <mark>I</mark>	8	10%	14%
Non-Hispanic	70	91%	<b>A</b>	75%	Am. Indian/Native Alaskan	3	4%	1%
Hisp-Puerto Rican	6	8%		12%	Asian			1%
Hispanic-Other	1	1%		6%	Multiple Races			1%
Hispanic-Cuban				0%	Hawaiian/Other Pacific Islander			0%
					Unknown			3%
Hispanic-Mexican				0%				
Unknown				6%				
	Jnique C	lients	Stat	te Avg	▲ > 10% Over State Avg	> 10% (	Inder S	tate Avg

#### **Riverview Ctr Voc Reh 863270**

John J. Driscoll United Labor Agency Inc.

Addiction - Employment Services - Employment Services

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2013 - December 2013 (Data as of Apr 04, 2014)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	77	58	33%	•
Admits	42	27	56%	•
Discharges	38	36	6%	
Service Hours	380	245	55%	•

# Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		23	29%	35%	32%	-6%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		40	98%	90%	86%	8%

### **Data Submission Quality**

	Data Entry		Actual	State Avg
<b>√</b>	Valid NOMS Data		100%	94%
	On-Time Periodic		Actual	State Avg
	6 Month Updates		90%	60%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%
	1 or mo	ore Recor	ds Subm	nitted to	DMHAS		



<sup>\*</sup> State Avg based on 7 Active Employment Services Programs